

We are pleased to announce; the Professional Crisis Management Association is acquiring Nexxus Gate, LLC.

Nexxus Gate has been working with PCMA in providing their software and Internet presence for 7 years. PCMA and Nexxus Gate management have collaborated on several successful projects and feel that our companies can provide better customer service by combining energies as one company.

PCMA is a well-known and trusted name in the field of human services. Started by Neal Fleisig, a Board Certified Behavior Analyst and national consultant. Professional Crisis Management is the premier provider of expert training, certification, and consultation to education and human services providers worldwide. The PCMA maintains an extensive team of clinical and support personnel dedicated to the support of over 100,000 existing customers. The combination of Nexxus Gate and the PCMA will undoubtedly continue to provide the highest level of customer support, and a higher level of services and products for both organizations.

All Nexxus Gate staff will be retained and will continue to work on our software offerings, but we will now be doing business under the PCMA name. Current Nexxus Gate staff will be working from the new PCMA office in Hendricks MN, but our support and service scheduling as well as sales will be organized through the Sunrise, FL PCMA office. PCMA staff will eventually be assisting in customer support and will be scheduling support calls and services. PCMA will also be handling billing and sales. All billing for Nexxus Gate will be through PCMA. We expect these changes to occur within the next 60 days.

Please change our contact information to:

**Professional Crisis Management Association
10269 NW 46 Street
Sunrise FL 33351**

Main Phone (954) 746-0165

Fax (954) 746-4628

Hours of Operation Monday-Friday 8:30am-4:30pm Eastern Time

The professional and friendly staff of PCMA will be glad to schedule a time to address any support or service needs.

This change will mean that our staff will be able to focus on what we do best, developing software for human service providers and schools. We believe that this will mean more quality products and advancement in our current software/service offerings: Scan Graphix, CARES, and Behavior Tools Online.

Welcome to Professional Crisis Management Software Solutions, LLC

Professional Crisis Management Software Solutions is dedicated to software for human service providers. Our professionals have a broad base of experience ranging from direct care professionals to psychologists and behavior clinicians. We believe that accurate information, data, and reports are the key to providing quality services. All of our applications provide interdisciplinary information including: goals, objectives, unusual

incidents, challenging behaviors, skills acquisition, demographic information, diagnosis, and much more. All of our applications provide integrated information from all areas of service provision.

For individual service providers, all of our systems also allow end users to input only basic information on individuals served and staff members then to track any portion of the provided data areas. For example, a behavior clinician may use the system to track challenging behaviors displayed by individual residents in multiple service sites.

Professional Crisis Management Software Solutions products use the latest technology in data entry: bar code scanners and/or web interface. Our products allow end users to quickly and easily set up the software and begin entering information.

Our software offerings include:

Scan Graphix: Enter data using a bar code scanner, request pre-set graphs and reports to show information on each individual resident served

C.A.R.E.S.: (Clinical and Administrative Risk Evaluation Software) Enter data using a bar code scanner, request pre-set graphs and reports...but, see graphs and reports both on individuals served as well as aggregate data on groups as set by the end users, CARES works well for risk management in larger facilities

Behavior Tools Online: Uses a web interface to enter information. This product is purchased as a service month to month. Information is available in both individual and aggregate groupings.

Professional Crisis Management Software Solutions offers extensive support, provided by English speaking employees answering our phones in rural Minnesota. Professional Crisis Management Software Solutions takes customer service and support very seriously. We assist in set up as well as professional consultation on application of our programs. We also offer professional staff training on Applied Behavior Analysis from our on-site Board Certified Associate Behavior Analyst and Special Educator.

For Schools: Professional Crisis Management Software Solutions products help schools to meet the mandates of No Child Left Behind by tracking variables relevant to Response to Intervention as well as progress on both an individual and class basis